

506 Plymouth Colony, Branford, CT 06405•203-315-9956

Maureen M. Jungers

Objective

Seasoned, efficient, and service-oriented Certified Residential Appraiser with 8+ years experience w is seeking a position with an established or growth oriented company. I am dedicated to client and personal success while providing excellent quality USPAP compliant appraisals in a timely manner. I have a superior record of surpassing client and employer expectations that include productivity, quality, and customer service awards.

Experience

12/2008 – Current	Independent Contractor	Statewide
1/2007-12/2008	First American Companies	CT

Staff Appraiser

- Made and confirmed appointments with customers.
- Conducted thorough property inspections on single and multi family dwellings that included measuring of the structure, interior and exterior photographs, homeowner and tenant interviews, and neighborhood inspections.
- Researched market trends and indicators.
- Completed appraisals, including evaluation of risk, and provided a value in accordance with client and USPAP guidelines.
- Attended ongoing training, continuing education and seminars.
- Established and maintained positive relationships with fellow employees and staff.

9/2005-10/2006	World/Wachovia Mortgage Company	Statewide
		CT

Staff Appraiser/Reviewer

- Developed and managed outside independent contracted appraisers to conform with Lender's Appraisal Guidelines; focusing on customer service, appraisal quality and accurate risk assessment.
- Performed desk and field reviews on Appraisal reports completed by Associate and outside contracted Appraisers while continuing to research market trends and indicators.
- Continued to conduct thorough property inspections on single and multi family dwellings that included measuring of the structure, interior and exterior photographs, homeowner and tenant interviews, and neighborhood inspections.
- Conducted and presented comprehensive biannual and annual statewide market analysis.
- Established and maintained positive, long-lasting relationships with in-house customers and Loan clients.
- Attended ongoing training and seminars offered by clients and lender.
- Acted as a liaison between lender and independent appraisers.

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- Assisted Appraisal Departments and conferred with Loan Origination Department on property issues.

1/2001-08/2005

World/Wachovia Mortgage Company

Statewide MN

Staff Appraiser/Reviewer

- Made and confirmed appointments with clients.
- Conducted thorough property inspections on single and multi family dwellings that included measuring of the structure, interior and exterior photographs, homeowner and tenant interviews, and neighborhood inspections.
- Researched market trends and indicators.
- Completed appraisals, including evaluation of risk, and provided a value in accordance with Lender's and USPAP Appraisal guidelines, with limited direction.
- Attended ongoing training and seminars offered by clients and lender.
- Conducted and presented comprehensive biannual and annual statewide market analysis.
- Maintained necessary logs of Appraisal requests and completions.
- Established and maintained positive, long-lasting relationships with in-house customers and Loan clients.
- Developed and managed outside independent contracted appraisers to conform with Lender's

6/1997-11/2000

Applebee's International

St. Paul, MN

Restaurant Manager

- Successfully managed in an established and nationally recognized high volume casual dining restaurant.
- Demonstrated strength in recruiting, hiring, supervising and training of fifty-five Front of House and Back of House staff while maintaining a positive record of minimal turnover and employee loyalty.
- Regularly coached and counseled staff on monthly basis; improving morale and assuring employee and customer satisfaction.
- Accountable for budgeting, cost control, payroll, general accounting and full profit and loss.
- Maintained expenses at or below budget costs through accurate planning, waste reduction, purchasing, and cost-effective operating procedures.
- Investigated and resolved food/beverage quality and service complaints, ensuring customer satisfaction and repeat business.

Education

1982-1986

Holy Angels Academy

Minneapolis, MN

Diploma

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1987-1990

Normandale Community College

Bloomington, MN

Associate Degree

Professional Training/Certification

**ProSource Professional Real Estate Series 100-107
Minneapolis, MN**

**World Mortgage Professional Real Estate Series
Boca Raton, FL**

Certified Residential Appraiser in Connecticut & Missouri

FHA Roster

Awards

2001 Rookie of the Year

2003 Top Producer

2004 President's Club Award